



California Ambulance Association Webinar

Thursday, November 15th 2018
10:30am – 11:30am

Speaker: Kelly Parsons-O'Brien – President, Pacific Credit Services

Description: Patient Collections Done Right

Give your front line representatives the right tools to recover money. During this hour webinar, Kelly Parsons-O'Brien, President of Pacific Credit Services will share her 20+ years of experience with debt collections, and training collectors to do their best. She will focus on proven techniques that will help your representatives improve their recovery and YOUR bottom line!

Items covered will be:

- Communication Starts with Hello
- Using the Right Words
- Asking the Right Questions
- Recovering the most possible

Cost (check one): free for CAA Members \$50.00 for Non Members

Please complete the information below to receive your invitation to participate in this webinar.

Name: _____

Company: _____

Address: _____

City, State, Zip: _____

Phone: _____ E-Mail to send invitation: _____

Please charge my credit card: VISA MC AMEX Security Code: _____

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